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# Technology M&A 2022

Thailand:Trends and Developments
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Baker McKenzie

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# **THAILAND**

### Trends and Developments

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### Overview of the Technology M&A Market in Thailand

Propelled by the search for innovation to enhance digital capabilities, more companies in almost every sector, both public and private, are acquiring technology-driven firms and other technology assets. Many big corporations in Thailand have established their own corporate venture capital (CVC) to identify and acquire tech companies. Several major players in various industries have tried to secure early footholds by establishing "boot camps" to engage with start-up founders. This overall scene is in stark contrast to that of a few years ago, when tech ventures were mostly the focus of private equity funds and venture capital firms, which aimed for profitable exit.

Thai corporations' increasing appetite for tech acquisitions and investments is not limited to the local market; many major Thai companies are investing in attractive offshore technology targets through their CVCs or external technologystment funds.

E-commerce, logistics tech, and financial tech (fintech) have been the main targets for several years, with a recent increase in health tech, education tech, and food and agriculture tech. There is also emerging demand for more advanced technology assets, including artificial intelligence (AI) and robotics and process automation. Notably, PTTEP, a subsidiary of the state-owned energy giant, PTT, has established its own venture firm, AI and Robotic Ventures, targeting cutting-edge technologies.

# Recent Developments and Movements in the Technology M&A Market in Thailand

Challenges posed by the first COVID-19 outbreak and 2020 recap

Following the first wave of the COVID-19 outbreak, M&A movements in Thailand were relatively slow, despite high anticipation at the beginning of 2020.

Although the tech industry generally did not suffer as much as other sectors, such as tourism and hospitality, some tech M&A activities were nonetheless delayed or put on hold as acquirers and investors, both foreign and local, re-evaluated the unprecedented impacts of the pandemic. This resulted in a sharp decline in the number of deals and deal value during the first half of 2020.

Travel restrictions and social-distancing policies also played a part in the fall in transaction volumes, as there were difficulties in some transactions regarding due diligence, negotiation, closing, and integration.

In the third and fourth quarters of 2020, M&A activities in general have gained a more positive momentum, with the availability of vaccines, the easing of lockdowns, and the need for digital transformation for business survival. However, the majority of active acquirers during that period were local.

Once sentiment picked up, it was no surprise to see a rise in tech M&As, along with changes in consumer behaviour, as a result of the pandemic. The second half of 2020 saw some nota-

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ble tech M&A deals, especially in e-commerce and online delivery techs, such as the USD150 million investment in the Thailand-based e-commerce logistics tech company, Flash Group, by a group of high-profile companies, including OR, resulting in Flash Group becoming Thailand's first "unicorn". Another notable transaction was the merger between Lineman, the online food delivery platform, and Wongnai, the online food review platform, after securing a USD110 million funding from BRV Capital Management.

Opportunities arose for those having financial capacity to acquire valuable assets and talents. The acquisition-hiring structure has increasingly become popular for big firms to secure talents and highly skilled personnel from start-ups to enhance their technologies and products.

#### Current state of Thai tech M&A markets

As the market rebounds, there appears more opportunistic sentiment among deal-makers and acquirers, which are not limited to private-equity funds, or venture-capital firms, but also include real sector operators. Overall, a busier tech M&A arena is being seen in Thailand in 2021.

### Key Trends in 2021 and Going Forward Retail and food and beverage (F&B) operators acquiring technology to complement and enhance their existing offerings

As the internet continues to shape customer behaviour, there has been significant growth in the demand for e-commerce and online shopping platforms. The pandemic has also fuelled demand for online sales and services as consumers desire convenience and health safety.

The shift in preference to digital sales and services means Thai businesses need to move fast into digital transformation. M&A appears to be a suitable tool to acquire new technology to increase digital capabilities, as doing so organi-

cally may be too slow. For example, Thoresen Thai Agencies, the Thai operator of the Pizza Hut and Taco Bell food chains, recently acquired a majority stake in Skootar, the on-demand messenger services platform, to support its F&B business.

The majority of tech M&As in 2021 were dominated by consumer goods and retails (CG&R) operators, a trend that is expected to continue, with the need to enhance e-commerce and delivery platforms.

### Non-tech players' growing interest in technology firms

Digitalisation and disruption are also a key factor in other big companies' increasing interest in tech companies. As in the CG&R sector, companies in other industries must adapt, upgrade, or transform, as customers' lifestyles are redefined.

The Thai tech M&A landscape has seen a substantial increase in deals carried out by companies whose businesses are not directly related to technology.

Notable movements include SCB, one of the largest Thai banks, establishing a new holding company, SCBX, shifting its business model from traditional banking to digital financial services, followed by a series of joint ventures with many partners, including AIS and Synnex for digital lending and e-commerce platform businesses, respectively. The bank has also established a venture-capital entity focusing on financial technology investment with the CP Group. Most recently, SCB has solidified its plans for digital financial services' expansion with the recent acquisition of the majority shares in Bitkub, a Thai cryptocurrency exchange platform, for THB-17.85 billion (USD535 million).

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# Online delivery and logistics companies continue to be attractive targets

Interest in acquiring online delivery, logistics and transportation companies remained strong, given the tremendous demand generated by the COVID-19 pandemic.

The headline deal in 2021 was AirAsia Group's USD50-million acquisition of Gojek's Thai operations, which include delivery and logistic applications and fintech services.

# Emerging focus on back-office capabilities, operational efficiency and technology solutions

The need for digital transformation is not limited to the way businesses serve their customers. Accelerated by lockdown policies, the demand for cost savings, and the need for better working efficiency, Thai businesses must strengthen their operational capabilities via new technologies.

There will be an increase in demand for cloud technology and other storage solutions, automation technology, data processing, Al and other cutting-edge software, to offer faster work processes, improve flexibility and efficiency, and enable businesses to scale up. Cloud and remote working technologies also decrease the need for expansive office or warehouse space in the long term, allowing companies to cut costs.

Companies offering technology solutions such as cybersecurity solutions, human resource solutions, and software as a service (SaaS) will also likely become attractive targets.

#### Eyes on advanced technology

Some advanced technologies such as electric vehicles (EV), AI and robotics, drones, and the Internet of Things (IoT) are now developed to a more commercial and mature stage, and will attract players interested in strategic acquisitions and market expansion. An indication of this

trend is the 2021 joint venture between PTT and Foxconn, the Taiwanese multi-national electronics manufacturer, to set up an EV manufacturing plant in Thailand.

#### A rise in outbound tech M&A transactions

More outbound transactions can be expected as Thai companies look to expand their portfolios in regional and global markets. Their goals are not limited only to market expansion, but also for the launch or localisation of the technology in the Thai market.

#### Other trends to watch for

The rise of special-purpose acquisition companies (SPACs) globally and their focus on Southeast Asian markets may drive inbound acquisitions of Thai tech companies.

The acquisition of tech start-ups by established tech companies may also increase, as Thai tech companies become more mature and larger.

# Key Considerations for Technology M&As in 2021 from a Legal Point of View

# New players must understand the nature of tech companies and tech M&As

Tech M&A is unique, fast-paced, and – like the technologies and innovations that are targeted by tech M&As – anything but ordinary. Traditional acquirers that want to follow the trend need to understand the nature and features of tech M&As and targets.

• Speed over perfection: like technologies that come in and out fast, tech M&As are fast, with the emphasis on closing a workable deal rather than achieving a flawless deal. Tech companies are very creative and innovative, and they move quickly. This fast pace could mean changes to how due diligence is done, how negotiations are conducted, and how contracts are drafted, to ensure that deals can be completed.

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- Compliance taking a back seat: what has allowed tech firms to grow so quickly may be a cause for concern regarding compliance.
   Buyers with a culture of zero tolerance may find tech M&As unfamiliar. However, compliance will become more crucial, especially as the Thai government issues more regulations affecting tech companies.
- Corporate cultural differences: tech companies develop their own working cultures that may be far from traditional. Buyers who have more traditional and deeply rooted cultures must consider how to integrate their newly acquired tech businesses and teams into their companies. In some cases, buyers may be better off allowing their target tech firms to keep existing working cultures and styles, to ensure continuity and growth in the best way possible.
- Acquisition structure: the majority of tech firms require funding, and are more likely to adopt a structure that will best attract benefactors. For companies looking only to invest in, but not partner or collaborate with, tech firms, this could mean subscribing to shares in a top-tier holding company in jurisdictions with favourable tax and corporate rules, with not much control or veto rights directly in the business.
- Demand for freedom to raise funds: most tech start-ups are cash-burning companies and need significant amount of funding in order to scale up quickly, increase market share, and kill competition. Minority investors must be aware that the majority shareholders or the targets will likely seek the right to bring in new investors. Investors may have limited or no rights in decision-making when it comes to fund-raising.

# Considerations for permitting transactions during the pandemic

Although the COVID-19 situation is better, it is not completely resolved. Parties need to utilise technology and tools to get deals done.

Virtual-meeting software and virtual data rooms should be deployed, as face-to-face meetings and physical data rooms may not be available.

They also need to plan ahead for closing, as government authorities may change policies for accepting registrations and filings due to social-distancing rules. The Thai Department of Business Development currently requires a reservation in advance for the registration of corporate changes.

Travel bans may also hinder due diligence and closing, as some documents or information cannot be obtained from certain authorities where travel is prohibited or limited. The same goes for registration in some locations.

# Creative structuring and drafting to address issues posed by the pandemic

As the COVID-19 situation in Thailand remains volatile, parties need to be creative in structuring the deals and drafting definitive agreements.

Mechanisms such as deferred payment or earnouts may be needed to address the uncertainty in valuation and financial projections as the pandemic drags on. Parties may also need to put in place certain unusual warranties and specific indemnities, due to the unavailability of certain documents or information for due diligence.

The scope of material adverse effect (MAE) and force majeure event clauses must be considered carefully by both sides to address uncertainties stemming from the pandemic.

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#### Increase in regulatory requirements

In the past couple of years, legislations which are aimed at regulating tech have been enacted. Tech companies in Thailand are now subject to various regulations and must stay alert and adaptive to comply with the rules that are finally catching up with them. In addition, in doing M&As, both buyers and sellers must be aware of the regulatory requirements that will affect these transactions.

The following areas of laws are examples of the regulations primarily applicable to tech companies and M&As in Thailand. Beyond these regulations, acquirers will need to study more about the specific regulations to which their targets are subject.

 sector-specific regulations: like traditional companies, tech companies will have to observe regulations that are specific to the activities they carry out. Some of those areas of activities may also have specific regulators. For example, the Bank of Thailand regulates activities relating to fintech, such as payment gateways and e-payment solutions, while the Office of Insurance Commission (OIC) regulates companies offering insurance. Acquirers should check whether there is any reporting or approval requirement for completing their intended transactions. It is also important to check if licences can be transferred to ensure the smooth transitioning of business, postcompletion;

- activity-specific regulations: certain activities carried out by tech companies can be subject to activity-specific regulations. For example, food-delivery platforms are subject to the OTCC's guideline on online food-delivery platforms, which is issued with an aim to ensure that major food-delivery platforms treat restaurants fairly;
- Personal Data Protection Act 2018: similarly to the GDPR and data privacy laws of other jurisdictions, Thailand's Personal Data Protection Act regulates the collection, use, processing, and disclosure of personal data to offer protection to data subjects. The act takes on many of the provisions in the GDPR, but at the same time contains provisions that are unique to Thailand. The act was published in 2018, but will be in force from June 2022;
- merger control: the requirements for either a pre-closing approval or a post-closing notification may create issues in M&A transactions, including deal-structuring, documentation and the transaction timeline:
- upcoming legislations on digital platforms: the Electronic Transactions Development Agency (ETDA) is proposing a draft legislation to regulate and control digital platforms, both onshore and offshore. While the objective of the Draft Royal Decree is to make digital platforms in Thailand secure and reliable, as well as protect consumers, this legislation may impose certain obligations on digital and online platform operators. At the moment, the legislation is still under the legislative process and the final version still remains to be seen.

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Baker McKenzie helps clients solve complex legal problems across borders and practice areas. Baker McKenzie is the largest global law firm in Thailand. Its corporate and commercial and M&A practice group has more than 20 partners and 80 associates with strong industry knowledge, assisting Thai and international clients from all sectors and industries in both multi-jurisdictional and domestic transactions. The firm has acquired vast experience as trusted counsel over many years, conducting due diligence and structuring M&A transactions, including negotiation and post-deal integration, advising on takeover rules, tender offers, joint

ventures, antitrust, and local regulatory compliance. The firm specialises in areas requiring particular focus, collaborating seamlessly across its practice groups to align requirements with clients' strategic objectives, creating value from acquisitions by planning for tax-efficient post-acquisition integration or post-divestiture reorganisation, and by realigning operations to meet new business needs. Baker McKenzie is also committed to being an ethical and socially responsible business by leveraging its talent, innovation and relationships to achieve a positive and sustainable societal impact.

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Sorachon Boonsong co-heads the corporate/M&A practice group, heads the insurance, real estate practice groups, and heads the consumer goods and retail industry group at Baker

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Nuchaya Timrat joined Baker McKenzie in 2007. She is active in the corporate/M&A, and real estate practice groups. Nuchaya represents local and multinational companies in a number

of inbound, outbound and cross-border investments and transactions. She has considerable experience in designing investment and transaction structures, negotiating and drafting contracts, and conducting legal due diligence investigations to help clients navigate through the most complex transactions. Nuchaya has vast experience in providing technology companies with a broad range of legal advice on M&A transactions, strategic alliances and joint-venture arrangements, foreign investment laws, corporate structuring/restructuring, commercial contracts, and regulatory compliances.

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Naris Asavathongkul joined Baker McKenzie in June 2017 and has over seven years of experience practising law at domestic and international law firms. He is currently active in

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