### **Consumer Goods and Retail**

### Asia Pacific Mega-Trends and Legal Solutions Simplifying Business in a Complex World





55%

feel doing business in CG&R is becoming more complex



believe it is likely that CG&R will see major technological disruption in the next two years



Optimizing

expect the number of mergers and acquisitions involving companies from CG&R to increase in the next two years

expect doing business in multiple jurisdictions to become more complex

Biggest macro economic challenges/complexities:



Cost pressure



Disruption



expect the number of cases of dispute resolution/ litigation involving companies from CG&R to increase over the next two years





Technologies that will have the greatest impact on CG&R in the next two years:



Customer relationship management systems 45%



Big data 28%

CG&R is investing most in:



Big data 52%



Customer relationship management systems 38%



expect greater pressure on costs in the next two years

With mounting pressure to develop game-changing innovations, there's going to be a sharpened focus on IP. But profiting from IP is only possible if a corporation is able to protect it."





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## Steps for success: Adapting to the new rules in retail

Highlights of best practices that major retailers and consumer goods companies are implementing amid radical industry change.



# **Realize the complexities of digital business.** The regulatory and compliance repercussions of failing to implement network security infrastructure and protocols can be

implement network security infrastructure and protocols can be very damaging to a corporation's reputation and bottom line.



**Know your data.** Businesses should conduct data audits and follow the principle of data minimization to aid them with all-round compliance.



#### Make brand protection a priority.

Businesses must be vigilant, devote personnel, and make a consistent and relentless effort to seek out and investigate cases of infringement.



#### M&A: Avoiding 'problem' buys.

Conducting thorough pre-transactional due diligence can reduce the chance of unintentionally buying the target company's problems alongside its perceived value.

Michael McCool, Managing Director at AlixPartners, takes a look at the situation in China and how industry players there and in the rest of Asia Pacific can rethink operational structures and strategies in a fast-changing market.

- Leaders will be able to predict changing consumer tastes before they start trending.
- Untangling channel conflict will become increasingly important.
- Industry consolidation will create a channel for growth among Asia's CGR companies.

While e-commerce is becoming rapidly more popular in Asia, there's still a preference for brick and mortar stores, resulting in the development of multiple channels based on an online-offline model. Asia has room for both virtual and physical channels and needs to have both."