

# Global Talent Management Development Framework

BAKER & MCKENZIE

# DEVELOP SUCCESSFULLY

At Baker & McKenzie, we know how critical career development is to our employee's success. Our Development Framework aims to help inform, guide and inspire you at every stage of your career development.

We recognize that the skills you need to be an excellent employee are complex and broad based. We will help you develop them through world-class career and development opportunities. This is made possible by our coordinated approach to talent management and the integrated way we link the recruitment, professional career development and performance management of our people.

The Development Framework paints a comprehensive picture of what high performance looks like in our Firm. It takes into account all the complexities, challenges and opportunities of a dynamic legal career. It also provides everyone in our Firm with a common language for discussing performance.

How does The Development Framework help you?

- Clarity on what is expected of employees at all levels
- Specific skills and behaviors needed to demonstrate progress
- Common language and reference points for discussing performance, achievements and progress
- Clearly explained performance expectations on which employee performance reviews are based
- Guidance and inspiration for learning and development

We will help you develop as far as your talents and drive will take you.

Harvard Business School selected our talent management approach for two of its best practice case studies, based in large measure on our Development Framework.

## Two Main Components:

### Key Performance Areas ( KPA's )

The four KPA's articulate the skills that we expect our employees to demonstrate at each job level: Business Support, Specialist/Supervisor, Expert/Manager, Senior Manager, Director, and Global Director. The four KPA's are:  
Knowledge & Expertise  
Service Orientation  
Work Management  
People Management

### Personal Qualities ( PQ's )

The PQ's describe the behaviors that Baker & McKenzie's high performers bring to the job.

The 14 PQ's apply to all levels of seniority and are grouped into 4 domains:

Know-How  
Dedication  
Humanity  
Personal Impact

## Baker & McKenzie has been global since our inception. It is part of our DNA.

Our difference is the way we think, work and behave – we combine an instinctively global perspective with a genuinely multicultural approach, enabled by collaborative relationships and yielding practical, innovative advice. With 4,000 lawyers in 45 countries, we have deep understanding of the culture of business the world over and are able to bring the talent and experience needed to navigate complexity across practices and borders with ease.

**Learn More:**

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